

Attention Customer / Installer:

Please check the product for any visible damage or fault before installing.

Return to the place of purchase immediately if you do find any visible damage or fault.

If the product is installed with visible faults or damages, neither the supplier nor the retailer will be responsible for the costs associated with repair, replacement, removal, freight and re-installation of the product.

It is the responsibility of the customer to ensure that goods are suitable for the application and purpose intended.

Installation of the LADORI Product (representing Classic Hardware Suppliers Pty Ltd and IMA Design Pty Ltd) is the responsibility of the installer or customer. It is the responsibility of the purchaser to check that all components are included in the package as described.

Templates and product specifications by LADORI are provided as a guide only and should not be used as definitive measurements when doing cut-outs. Always check the physical dimensions of the product BEFORE this procedure is attempted. LADORI or its distributors will not be responsible for incorrect cut-outs.

Classic Hardware Suppliers Pty Ltd - Terms and Conditions

Definitions	ARCHITEC and FORTUNE DUCK brands are owned by Classic Hardware Suppliers Pty Ltd, hereby "Classic"; "Customer" means the person/s buying the Goods as specified in any invoice, document or order, and if there is more than one Customer is a reference to each Customer jointly and severally; "Goods" means all Goods or Services supplied by Classic to the Customer at the Customer's request from time to time; "Price" means the price payable for the goods as agreed between Classic and the Customer;		
Price	Prices are subject to change without notice.		
Title	It is a condition of sales that title of the goods listed on Classic's invoice shall not pass to the Customer until payment in full has been received, all goods are up to the property of Classic.		
Delivery	The cost of delivery is in addition to the price. If any of the goods are damaged or destroyed following delivery but prior to ownership passing to the Customer, Classic is entitled to receive all insurance proceeds payable for the goods. If the Customer requests Classic to leave Goods outside Classic's premises for collection or to deliver the Goods to an unattended location then such Goods shall be left at the Customer's sole risk.		
Specifications	All descriptive specifications, illustrations, drawings, data, dimensions, weights, volume or efficiency ratings stated in Classic's fact sheets, price lists or advertising material, are approximate only and are given by way of identification only.		
Claims	Check goods on arrival, all claims will only be recognized within 7 days after received of the Goods. There is a 25% restocking fee for all Returns (in original conditions) and Credits which are not at the fault of the manufacturer, and the invoice must be provide on requested by Classic.		
Warranty Period	FD Functional Base Lock, Hardware, Mixer Tap Lock, Latch and Handle All Hardware and Mixer Tap Mixer Tap Mixer Tap FD Stainless Steel under Tile Shower Base Toilet Toilet FD Frameless Shower Screen FD Frameless Shower Screen	Mechanical performance Body Casting Mechanical performance Electro Plating Finishes Cartridge and Valve defaults Washers, O-rings and Flexi-hose Leakage on the Base Vitreous China Internal Valves and Seat Glass (AS/NZS2208:1996) Hardware	25 year 7 year 5 year 12 month 2 year 12 month 25 year 10 year 12 month 10 year 7 year
Warranty Apply	Warranty applies to the original purchases and proof of purchase date and invoice must be provide. It is the responsibility of the Customer to ensure that the Goods are suitable for the application and purpose intended. Mixer Taps and Toilets are only for residential use only, and must be installed by a licensed plumber in accordance with the National Plumbing and Drainage Code 3500 1995. Copy of the licensed plumber's invoice who installed the product also including a copy of his/her registration certificate must be provided on requested by Classic Mixer Taps must working under the condition of Maximum temperature 70C and pressure 600KPA. Please check the products for any visible damage, or fault before installing. Return to the place of purchase immediately if you do find any visible damage or fault. If the product is installed with visible faults or damage neither the supplier nor the retailer will be responsible for the costs associated with repair, replacement, removal, freight and reinstallation of that product. Improper installation or failure to follow the fitting instructions is not covered by warranty. Fair and reasonable wear and / or damage from misuse or neglect is not covered by warranty. Alterations or repair of the product other than approved by Classic are not covered by this warranty. Any cost incurred in freight or travel, removal or replacement, labour cost, personal loss, death or injury, economic, consequential or property damage of any kind whatsoever are not covered by warranty. Classic offers free 12 month onsite warranty (only in Melbourne, Sydney and Brisbane metropolitan areas), after that please send back to Classic at Customer's cost for limited mechanical repair or replacement.		

REQUEST FOR ONSITE SERVICE

(COVER IN MELBOURNE, SYDNEY & BRISBANE METROPOLITAN AREAS ONLY)

(CLASSIC HARDWARE SUPPLIERS PTY LTD)

Date of Request: _____ Product: _____

1. Source of Request

Detail of Licensed Installer _____ Name: _____

Site Phone: _____ Mobile: _____

2. Site/ Contact Name: _____

Address: _____

_____ Tel: _____

3. Product Details _____

4. Purchase From: _____ Invoice No: _____

Date of Purchase: _____ Date of Installation: _____

Detail / Reason for Non Function _____

5. Service Fee

We _____ of _____

Understand the service fee of ninety-nine (\$99.00) dollars applies for inspection and we agree to pay this single amount IF it is determined NOT to be a manufacturing problem. If you want the plumber / locksmith to solve the problem, there will be an additional cost occurred.

6. Credit card Detail:

Master Card or Visa Card, Card Number: _____

Name: _____ Expire Date: _____ CV NO: _____

Signed _____ Date: _____