



## Lane Door Lock Product Warranty

### Lane Branded Products

All products manufactured are guaranteed against defects in the material that goes into the products and the workmanship that created it.

If a mechanical or workmanship defect occurs, ITW Proline will replace it or repair it and return the product free of charge.

ITW Proline, however, assume no reliability for the following:

- a. Improper Installation
- b. Failure due to Improper Maintenance
- c. Indirect Loss or Damage
- d. Charges for Removal or Installation
- e. Freight or Travelling Time Charges

Polished Brass, Antique Brass and Antique Bronze are classified as "soft finishes" and deterioration either from exposed to climatic conditions, perspiration, frequency of use cannot be unconditionally guaranteed.

ITW Proline will not cover any costs associated with the removal or re-installation for any products where a warranty claim exists.

ITW Proline reserve the right to alter product specifications and manufacturing procedures at any time as part of its ongoing research and development of design and manufacture.

**Lane Door Locks - 7 year finish and 7 year mechanical warranty.**



## Lane Door Hardware Care and Maintenance

### General Care and Maintenance

#### CLEANING

Chemical cleaners should never be used on Lane products. Cleaning should be done with a mild liquid detergent in warm water. Always rinse surfaces thoroughly with fresh water to ensure no detergent residue is left. Make sure no fluid enters the lock cylinder.

#### LUBRICATING

Key cylinders should be lubricated once a year. Powdered graphite is the only lubricant that Lane recommend. Oil based, liquid lubricants and aerosol type lubricants should never be used.

To lubricate your cylinders, please use the following steps:

*place a small amount of graphite powder on the blade of you key*

*insert your key into the cylinder*

*turn the key 3-4 times and then remove your key*

*if cylinder still feels tight, repeat the process*

#### CARING FOR STAINLESS STEEL

Stainless steel when maintained properly will retain it's finish and structural integrity in a wide range of environments.

Tea staining of the surface may occur. Tea staining is discolouration of the surface of stainless steel by corrosion.

Tea staining should not occur if the cleaning guidelines below are followed.

Tea staining does not affect the structural integrity of the product

ITW Proline reserve the right to alter product specifications and manufacturing procedures at any time as part of its ongoing research and development of design and manufacture.

Stainless steel is best cleaned using a mild detergent and a soft cloth ensuring all residue is rinsed off with fresh water.