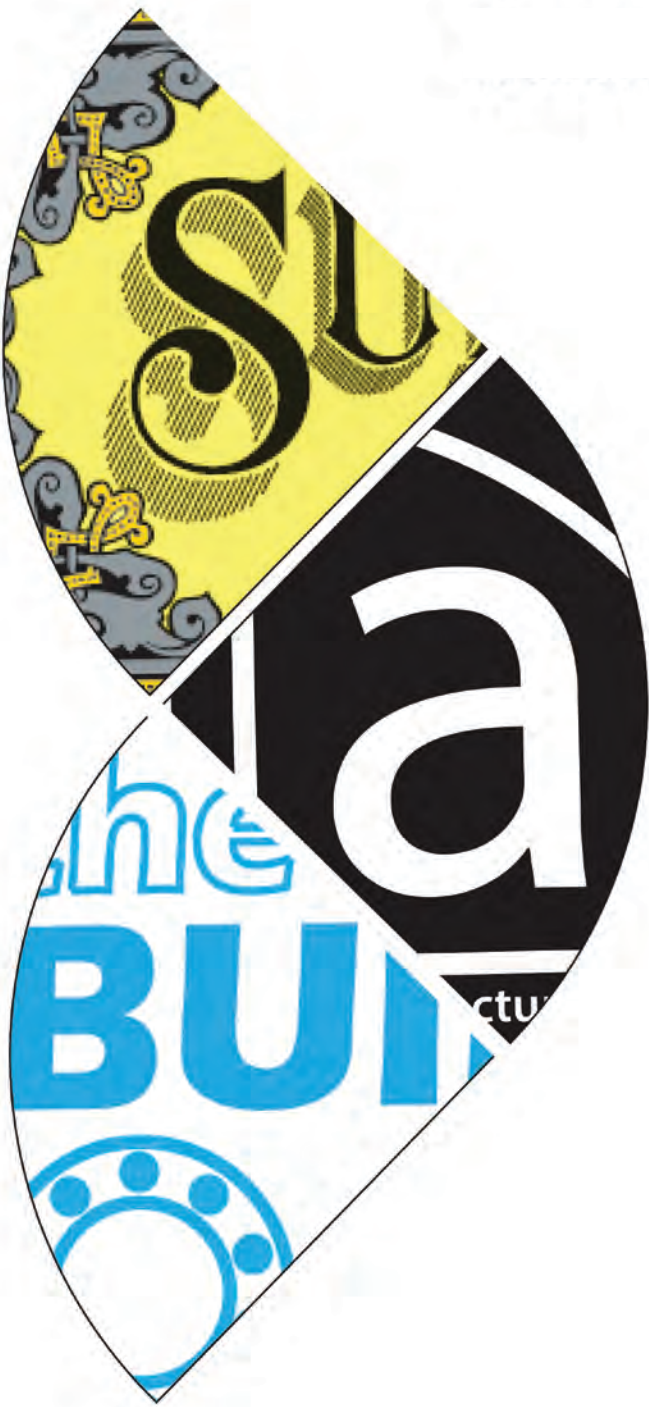
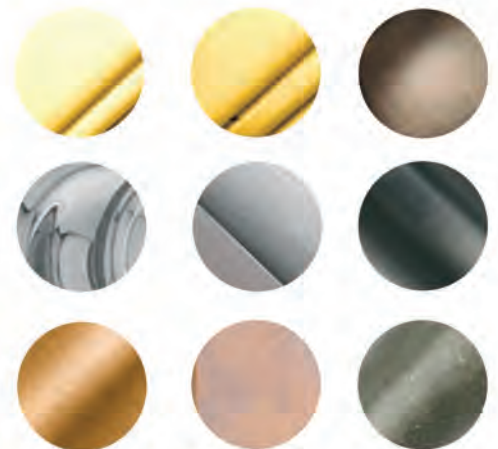


# General Terms & Conditions 2023



[www.austyle.com.au](http://www.austyle.com.au)  
[www.superiorbrass.com.au](http://www.superiorbrass.com.au)  
[www.builderschoicehardware.com.au](http://www.builderschoicehardware.com.au)



Service Supply & Support Since 1982

### *Special Conditions*

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- All warranties and claims for credit must be accompanied by relevant proof of purchase documentation.
- Locks are only warranted when installed and used in conjunction with SB/A door hardware, cylinders / components / accessories
- Handles are only warranted when installed and used in conjunction with SB/A hardware, cylinders / components / accessories
- Refer to the catalogues for all mechanical warranty information.
- All forged solid brass or stainless-steel door furniture containing the patented ball bearing mechanism are warranted to be free from mechanical defects for the period specified in the catalogues from the date of original purchase from an authorized SB/A distributor. SB/A's sole obligation under this warranty shall be to repair or replace with an equivalent, those products which SB/A determines to be defective during the warranty period.
- Fire Ratings; Special terms and conditions apply.
- Fire Ratings: The onus lies with the Installers/specifiers/user to ensure the applicable lock, handle or hinge chosen meets or suits the relevant Australian building codes. (Note: Fire rating certification for x9219 integrated privacy lock is not applicable to the bolt/snib function and operation when used in a commercial fire door application).
- Fire Rating Certification applies to the testing procedure and test time frame only. The onus lies with the Installers/specifiers/user to ensure the applicable lock, handle or hinge chosen meets or suits the relevant Australian building codes.
- No liability or consequential damage will be incurred by SB/A where the products have been repaired or in any way tampered with by third parties without prior written authorization from SB/A nor will SB/A be liable for costs incurred, i.e.: labour, freight or otherwise.
- The warranty does not cover; misused products, products which malfunction as a result of improper installation, abuse, abnormal stress or strain, neglect of any kind in respect to the product, fair wear and tear, or where the finish deteriorated as a result of the use of acids or harmful chemical solutions etc... Personal injury, property damage or economic loss is not covered by SB/A terms and conditions or product warranties.
- Costs incurred for **removal/replacements** of the product are not covered under SB/A terms and conditions or the product warranty conditions.

### *Finish Warranties*

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- Builders Choice lever sets are designed for internal passage/privacy internal applications. The finish is not warranted against external outdoor applications or where there is direct exposure to sunlight or external environment.
- Superior Finish, (PVD) is warranted for fifty years against discolouring and tarnishing provided the product is maintained and cleaned regularly with a soft, non-corrosive water-based solvent to remove grit and dirt build up that naturally occurs. The PVD finish is not warranted for modified handles or around the edging of cylinder hole punches where the base material becomes exposed.
- Phoretic Lacquer coating on our door furniture is warranted for 5 years, Wax polished such as Mr. Sheen (TM) must be used to protect lacquer every 3 months or more frequent depending on environment i.e. Seaside, polluted area etc.
- Stainless Steel Care and maintenance instructions can be downloaded from [www.austyle.com.au](http://www.austyle.com.au)
- Standard lacquering carries no warranty on the finish.
- Plated, powder coated and/or lacquered finishes (CP / SC / PB / ATQ / Iron / Black) are classified as a soft finish and may deteriorate under certain environmental conditions. This is not a product fault but rather a natural deterioration process that requires maintenance and as such is excluded from warranty.
- The warranty does not cover; misused products, products which malfunction as a result of improper installation, abuse, abnormal stress or strain, neglect of any kind in respect to the product, fair wear and tear, or where the finish deteriorated as a result of the use of acids or harmful chemical solutions etc...

### *Product Design & Specifications*

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- In an effort to maintain our innovative strength and quality standards SB/A reserves the right to alter dimensions, construction, material, design and performance of its products. All measurements whether printed on packaging, boxes, fitting instructions, brochures etc. must be physically checked on the product before proceeding with the installation and cutting or drilling, to confirm correct measurements. SB/A will not be responsible for any liabilities incurred.

### *Patents, Copyright & Designs*

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- Many products in the SB/A range are exclusive and protected by mechanical patents and world wide design registration including protection within Australia. Any infringements of SB/A or its associated brands or company's intellectual property rights or design registrations or copying or replications of materials (as above) will be prosecuted, and compensation will be sought to the fullest extent of the law.
- Furthermore, catalogues, brochures, images, leaflets, advertising materials, web site, DVD's/CD's or any other SB/A or its associated brands or company's products or materials are not to be replicated or reproduced in any form or by any means, either in part or in full, without the written permission of SB/A directors prior to reproduction.

The customer acknowledges and agrees to all the above terms and conditions when placing orders and upon acceptance of the goods and receipt of invoice.



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